



CITY OF CLEVELAND

Mayor Justin M. Bibb

Civilian Review Board Agenda

Tuesday February 13, 2024

Billy Sharp, Chair

Marcus Perez, Administrator

Civilian Police Review Board &

Office of Professional Standards

205 West St. Clair, 3rd Floor

Cleveland, Ohio 44113

www.clevelandohio.gov/ops

CIVILIAN POLICE REVIEW BOARD
MEMBERS OF THE BOARD

Billy Sharp, Chair

Michael Hess, Vice Chair

Dave Gatian, Board Member

Sherall E. Hardy, Board Member

Kenneth Mountcastle, Board Member

Chenoa C. Miller, Board Member

Michael Graham, Board Member

Brandon Brown, Board Member

Diana Cyganovich, Board Member

MEETING NOTICE & AGENDA

The Civilian Police Review Board will hold a public meeting at the following date and time at the location identified below and via WebEx & YouTube:

Tuesday February 13, 2024 at 0900 am

To join this meeting via WebEx:

<https://cityclevelandoh.webex.com/cityclevelandoh/j.php?MTID=m1d33399dc7219eb4e936d8c4d2e952c5>

Join the meeting number

Meeting number (access code): 2307 804 6387

Meeting password: 1234

Join from a mobile device (attendees only)

+1-415-655-0003, 23078046387# US Toll

You can view the meeting via YouTube:

<https://www.youtube.com/channel/UCjvji5gYnraY74Emrj6N5wg>

Tuesday February 13, 2024

MEETING AGENDA

- I. CALL TO ORDER Billy Sharp, Chair
- II. APPROVAL OF MINUTES CPRB
- III. PUBLIC COMMENT Billy Sharp, Chair
- IV. PRESENTATION OF INVESTIGATIONS WITH CITIZENS PRESENT Vince Funari, Sr. Investigator
- V. EXECUTIVE SESSION CPRB
 - A. FOR THE PURPOSE OF DISCUSSING EMPLOYMENT, DISCIPLINE, AND INVESTIGATION OF CHARGES OR COMPLAINTS AGAINST AN EMPLOYEE.
- VI. PRESENTATION OF INVESTIGATIONS Vince Funari, Sr. Investigator
OPS Investigative Staff

VII. OPS STATUS REPORT Vince Funari, Sr. Investigator

- A. REVIEW OF CHIEF DISCIPLINARY DECISIONS
- B. REVIEW OF DIRECTOR DISCIPLINARY DECISIONS
- C. UPDATES ON POLICY RECOMMENDATIONS

VIII. COMMITTEE REPORTS Chenoa Miller

A. NACOLE CONVENTION UPDATE

- B. UPDATE ON HOW LONG IT TAKES AN OFFICER TO RECEIVE UPDATED POLICIES AND TRAINING WHEN RECENTLY UPDATED POLICY IS IMPLEMENTED.

Vince Funari, Sr. Investigator

IX. NEW BUSINESS Billy Sharp

X. OLD BUSINESS Billy Sharp

- A. UPDATE ON THE RULE AS IT APPLIES TO VOTING TO DISCIPLINE AN ENTIRE UNIT. Law Department

XI. ADJOURNMENT

Presentation of Investigations

| COUNT | OPS# | COMPLAINANT | INVESTIGATOR | ALLEGATION | CPRB DISPOSITION |
|-------|--------|-------------|--------------|--|---|
| 1 | 23-180 | Parks | Traxler | Lack of Service Lack of Service | P.O. Kevin Nussbaum #325 Allegation: Lack of Service Recommendation: Motion: Second: P.O. Mitchell Hokavar #1099 Allegation: Lack of Service Recommendation: Motion: Second: |
| 2 | 23-255 | Stahl | Traxler | Lack of Service/No Service | P.O. Patrick Bishop #150 Allegation: Lack of Service Recommendation: Motion: Second: |
| 3 | 22-028 | Norman | Smith | Unprofessional Behavior WCS Violation | P.O. Anthony VonMayhem #2396 Allegation: Unprofessional Behavior Recommendation: Motion: Second: Allegation: WCS Violation Recommendation: Motion: Second: |
| 4 | 22-019 | Novak | Khabir | Unprofessional Behavior WCS Violation | P.O. Michael Fragapane #1609 Allegation: Recommendation: Motion: Second: Allegation: WCS Violation Recommendation: Motion: Second: |

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|---|--------|---------|---------|---|--|
| | | | | <p>Unprofessional Behavior</p> <p>WCS Violation</p> <p>Unprofessional Behavior</p> <p>WCS Violation</p> | <p>P.O. Mitchell Hokavar #1099 Allegation: Unprofessional Behavior Recommendation: Motion: Second:</p> <p>Allegation: WCS Violation Recommendation: Motion: Second:</p> <p>P.O. Colin McNeeley #287 Allegation: Unprofessional Behavior Recommendation: Motion: Second:</p> <p>Allegation: WCS Violation Recommendation: Motion: Second:</p> <p>P.O. Todd Clemens #1096 (Retired)</p> <p>P.O. Gregory Kwan #1362 (Retired)</p> |
| 5 | 22-118 | Hopkins | Traxler | <p>Improper Procedure/ Arrest</p> <p>Improper Procedure/ Arrest</p> | <p>P.O. Dhar Mansour #2055 Allegation: Improper Procedure/Arrest Recommendation: Motion: Second:</p> <p>P.O. Ryan Holliday #1213 Allegation: Improper Procedure/Arrest Recommendation: Motion: Second:</p> |
| 6 | 23-223 | Rasch | Traxler | Lack of Service | <p>P.O. Nathan Farrell #1594 Allegation: Lack of Service Recommendation: Motion: Second:</p> |

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|-----------|--------|------------------------------|---------|--|--|
| | | | | Lack of Service | P.O. Matthew Ratti #2318 Allegation: Lack of Service Recommendation: Motion: Second: |
| 7 | 24-003 | Germann | Harris | Unprofessional Behavior | P.O. Cody Dorner #2069 Allegation: Unprofessional Behavior Recommendation: Motion: Second: |
| 8 | 22-083 | Feather | Traxler | Lack of Service Unprofessional Behavior/ Conduct | P.O. Kerry Adams #49 Allegation: Lack of Service Recommendation: Motion: Second: Allegation: Unprofessional Behavior/Conduct Recommendation: Motion: Second: |
| 9 | 23-277 | Reda | Harris | Lack of Service Lack of Service | P.O. Dennison Crowell #108 Allegation: Lack of Service Recommendation: Motion: Second: P.O. Lamar Q. Heath #817 Allegation: Lack of Service Recommendation: Motion: Second: |
| 10 | 23-240 | Linder, McMillian and Palmer | Traxler | Lack of Service Lack of Service | P. O. James Brooks #1014 Allegation: Lack of Service Recommendation: Motion: Second: P.O. Antonio Muniz #440 Allegation: Lack of Service Recommendation: Motion: Second: |

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|-----------|--------|--------|---------|---------------------------------|---|
| | | | | Lack of Service | Sgt. Dustin Vowell #9323 Allegation: Lack of Service Recommendation: Motion: Second: |
| 11 | 23-272 | Moore | Traxler | Unprofessional Behavior/Conduct | Sgt. Mark Pesta #9197 Allegation: Unprofessional Behavior Recommendation: Motion: Second |
| 12 | 23-247 | Hinton | Traxler | Lack of Service/No Service | P.O. Willie Peterson #1536 Allegation: Lack of Service Recommendation: Motion: Second: |
| 13 | 23-068 | Toth | Lanman | Unprofessional Behavior/Conduct | P.O. Charles Leonardi #1965 Allegation: Unprofessional Behavior/Conduct Recommendation: Motion: Second: |
| | | | | Lack of Service | Allegation: Lack of Service Recommendation: Motion: Second: |
| 14 | 23-037 | Toth | Lanman | Unprofessional Behavior/Conduct | Sgt. Patricia Katynski #9302 Allegation: Unprofessional Behavior/Conduct Recommendation: Motion: Second: |
| | | | | Harassment | P.O. Luis A. Flores-Galarza #800 Allegation: Harassment Recommendation: Motion: Second: |
| | | | | Harassment | P.O. Brendan Marzan #1135 Allegation: Harassment Recommendation: Motion: Second: |

Departure(s) from the Chief or Director

| COUNT | OPS# | COMPLAINANT | INVESTIGATOR | RECOMMENDATION | DIRECTOR'S DECISION |
|-------|--------|-------------|--------------|--|---|
| 1 | 22-116 | Khabir | Bowker | The CPRB recommended a Group III discipline level for Sgt. Lance Henderson #9238's Improper Stop when he improperly stopped a citizen openly carrying a firearm, violating General Police Order 2.02.01, Manual of Rules 1.06, 2.02, 2.03, 2.04 and 5.01 and Divisional Notice 21-026. | Chief Director of Safety Howard Departed from the CPRB recommendation and found Sgt. Henderson Not Guilty of the allegation of Improper Stop , citing that there were multiple shooting incidents that occurred during that time and in close proximity of the location that the "stop" occurred and that it was Sgt. Henderson's responsibility to investigate these incidents with due diligence. |
| 2 | 22-073 | Vozar | Harris | The CPRB recommended a Group II discipline level for P.O. Joseph Danczak #1828's Harassment when he exhibited a pattern of unprofessional behavior on multiple occasions by issuing the complainant parking violations on March 25, 2022, March 26, 2022, April 2, 2022, April 3, 2022, May 29, 2022 and June 14, 2022 in violation of Manual of Rules 5.08 and 5.09. | Chief Director of Safety Howard Departed from the CPRB recommendation and Dismissed the allegation of Harassment against P.O. Danczak, citing that multiple warnings were given to the complainant before police action (tickets and or tows) were issued and that P.O. Danczak explained on multiple occasions the source of the complaint (s) and why the complainant was not allowed to park in the designated/marked area. |

Statics on Cases for February Meeting

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| INVESTIGATION STATUS: | 02/13 |
| Abridged: | 5 |
| Standard: | 9 |
| Complex: | 0 |
| Harassment: | 2 |
| Excessive Force: | 0 |
| Lack of Service: | 14 |
| Unprofessional Behavior/Conduct | 10 |
| Bias Policing | 0 |
| WCS Violation | 6 |
| IMPROPER PROCEDURE: | |
| Improper Citations | 0 |
| Improper Search | 0 |
| Improper Stop | 0 |
| Improper Tow | 0 |
| Improper Arrest | 2 |
| Improper Tow | 0 |
| Improper Warrant | 0 |
| Improper Collection of Evidence | 0 |
| PROPERTY: | 0 |
| Missing Property | 0 |
| Damage to Property | 0 |



Summary Investigation Out-Brief

Investigator – Jermaine A. Smith
OPS Case # 2022-0028 - Complainant: Cynthia Norman
Subject Officer: P.O. Anthony VonMayhem #2396

Administrative/Case Information

Status: Open August 17, 2022/ Closed October 16, 2022, (64 days)

Investigation Type: Standard

Initial Allegation #1: Unprofessional Behavior/ Conduct

Other Matters #2: P.O. A. VonMayhem- WCS Violation

References: The Manual of Rules for the Conduct and Discipline of Employees of the Cleveland Division of Police Section V: Behavior, (Robbery), Cleveland Division of Police (CDP) General Police Order 1.01.03, 3.2.20.

Case Summary: On January 28, 2022, OPS received a complaint (via mail) from Cynthia Norman. In her complaint Ms. Norman alleged CDP P.O. A. VonMayhem #2396 was rude and unprofessional to her during their encounter at CDP District 3 station, on January 27, 2022.

Evidence Collection: CDP Duty Report, CDP Daily duty Assignment, CDP Incident Report, WCS Video, Recorded Statements, Email,

Key Findings:

Narrative:

On January, 27, 2022, Ms. Norman met with P.O. VonMayhem, upon arrival to CDP District 3. Ms. Norman advised P.O. VonMayhem of her intent to file a police report of Telecommunications Harassment against her sister-in-law. However, upon P.O. VonMayhem learning that Ms. Norman's residence was located in CDP District 4, he advised Ms. Norman she should report the offense to CDP District 4.

Ms. Norman voiced her displeasure with his response, and their conversation intensified. Subsequently leading to Ms. Norman requesting to speak with P.O. VonMayhem's supervisor. Upon request CDP Sgt. McMahan intervened and assigned P.O. Small to speak with Ms. Norman. Ms. Norman references P.O. VonMayhem's poor attitude to both P.O. Small and Sgt. McMahan. Ms. Norman also referenced P.O. VonMayhem's mention of Norman being sassy.

P.O. Small filed Ms. Norman's complaint without further incident.

During investigation the course of investigation email correspondence from CDP Deputy Chief D. Todd noted the reported incident occurred just as Ms. Norman stated. Deputy Chief Todd's email followed her review of District 3 lobby video, as P.O. VonMayhem did not activate his WCS during his encounter with Ms. Norman.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Hamza Khabir-presenter of case (previous Inv no longer at OPS)

Case # 2022-0019 – Complainant: Rachel Novak

Subject Patrol Officer Michael Fragapane #1609

Subject Patrol Officer Mitch Hokavar #1099

Subject Patrol Officer Colin McNeeley #287

Administrative/Case Information

Status: Open 1/20/2022 Closed 10/10/2022 (263 days)

Investigation Type: Standard

Initial Allegation #1: Unprofessional Behavior/Conduct

Other Matters: N/A

References: (The Manual of Rules for CPD Section 4.17, 4.18, 5.01, 5.09 and GPO 1.01.03. 2.2.04)

Case Summary: On 20 January 2022, the Office of Professional Standards (OPS) received a complaint from Ms. Rachel Novak who alleged Cleveland Division of Police kicked in her door when they were called to assist her with a faulty deadbolt. She also stated a CPD car followed her from her home to a gas station, pharmacy, and a job interview.

Evidence Collection:

WCS P.O. Michael Fragapane

WCS P.O. Mitch Hokavar

WCS P.O. Colin McNeeley

Key Findings:

Narrative:

On June 25, 2021, three officers attempted to serve a probate warrant to Ms. Rachel Novak so that she could be taken to the hospital for an assessment. The officers knocked on the door, received no response. Ms. Novak then appeared at the rear door or the home.. She initially denied she was Rachel Novak when she engaged the officers. Ms. Novak was eventually escorted to the hospital for psychiatric evaluation. There was no unprofessional behavior/conduct observed in the WCS footage. The Officers were polite and professional throughout the entire encounter with Ms. Novak.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / Insufficient | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator: Hercules Harris

OPS Case # 2023-0277 - Complainant: Frank Reda

Subject Officers: P.O. Lamar Heath #817 & P.O. Dennison Crowell #108

Administrative/Case Information

Status: Open (11/24/2023) / Closed (1/29/2024) (Open 66 days)

Investigation Type: Standard (Abridged)

Initial Allegation #1: Lack of Service

Other Matters: N/A

References: 4.18: Officers shall investigate all reports of suspected criminal activity and non-criminal incidents requiring police action that come to their attention whether by observation, assignment or information.

Evidence Collection: WCS of Officers Heath & Crowell and Incident Report 2023-00155210

Case Summary: On 11/24/2023, the Office of Professional Standards (OPS) received a complaint from Frank Reda. In his complaint, Mr. Reda stated he was assaulted by two Nurse Aides at University Manor, so he called the police. According to Mr. Reda, the police arrived, but refused to file a police report.

Key Findings:

Narrative:

OPS reviewed Officer Heath & Crowell's WCS and the Incident Report (2023-00155210) for the encounter. According to Officer Heath's WCS, he and Officer Crowell responded to 2189 Ambleside Avenue in connection with an assault. Shortly after the officers' arrival, they were met by EMS. EMS and the officers went inside the building to speak to Mr. Reda and located him lying on the floor in front of his wheelchair. Mr. Reda said a Nurse Aide pushed him out of his wheelchair and assaulted him. Mr. Reda said the Nurse Aide that assaulted him was wearing a blue shirt with blue pants and had a beard like Abraham Lincoln.

Officer Heath and Crowell spoke to several employees who were on scene, including the Director of Nursing. The staff said Mr. Reda was not assaulted and fell out of the wheelchair on his own. They said Mr. Reda was being untruthful about the assault and has a history of making false accusations against staff members. Also, the staff informed the officers there was no one working at the facility matching the description of the suspect given by Mr. Reda.

The officers interviewed Mr. Reda and four staff members at University Manor. Based on a totality of the evidence, it is reasonable for the officers to believe the assault against Mr. Reda did not occur. Therefore, a Field Based Report was not required. Mr. Reda stated in his OPS interview that he did not ask the officers to complete a police report, he just assumed they would've filed one. When Mr. Reda called the Third District Police Station and asked to make a police report, officers came to his residence and documented the incident as he requested.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator: Hercules Harris
OPS Case # 2024-0003 - Complainant: Scot Germann
Subject Officer: P.O. Cody Dorner #2069

Administrative/Case Information

Status: Open (1/4/2024) / Closed (1/21/2024) (Open 17 days)
Investigation Type: Standard (Abridged)
Initial Allegation #1: Unprofessional Behavior
Other Matters: N/A

References: Manual Rule 5.09 - Personnel shall be courteous and respectful in their speech, conduct, and contact with others."

Case Summary: On 1/4/2024, the Office of Professional Standards (OPS) received a complaint from Scot Germann. In her complaint, Ms. Germann stated she was assaulted by someone at the Lutheran Men's Shelter, so she called the police. According to Ms. Germann, Officer Dorner responded and made the statement "if you weren't dressed like a whore, you wouldn't have to worry about getting assaulted."

Evidence Collection: WCS of Officer Cody & Field Case Report 2024-00002623

Key Findings:

Narrative:

OPS reviewed Officer Dorner's WCS for the incident. The WCS footage revealed Officer Dorner did not make that statement. Officer Dorner was professional to Ms. Germann and completed a Field Case Report. Officer Dorner gave Ms. Germann the Report Number and referred her to the Prosecutor's Office to file charges against the suspect. Officer Dorner advised Ms. Germann that the staff at the shelter would be responsible for trespassing the suspect.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Kristen Traxler
Case # OPS 2023-0272 - Complainant Ms. Brandy Moore
Subject: Sgt. Mark Pesta, #9197

Administrative/Case Information

Status: Open 11/16/2023 / Closed 1/29/2024 (Days)

Investigation Type: Standard

Initial Allegation #1: Unprofessional Behavior/Conduct

Other Matters: N/A

References: Cleveland Division of Police Manual of Rules

5.01 Personnel shall not engage in any conduct, speech or acts. At the same time, on or off duty, that would reasonably tend to diminish the esteem of the Division of Police or its personnel in the eyes of the public.

5.02 Personnel shall not publicly engage in disparaging conversation detrimental to the Division of Police or its personnel or represent policy as being other than as stated in the rules, General Police Orders, Divisional Notices and memorandum.

5.08 Personnel shall conduct themselves in such a manner as to command the respect of the public.

5.09 Personnel shall be courteous and respectful in their speech, conduct and contact with others.

Case Summary: On 11/16/2023, Ms Brandy Moore filed a complaint with OPS alleging unprofessional behavior/conduct on the part of Sgt. Mark Pesta. Ms. Moore stated that she called Public Safety and asked to speak with someone named Ursula, who had previously helped her. Sgt. Pesta answered the phone and informed Ms. Moore that there was no one working in Public Safety named Ursula. Ms. Moore then claims that Sgt. Pesta became rude, aggressive and hung up the phone on her.

Evidence Collection:

OPS Interview with Sgt. Mark Pesta

OPS Interview with Ms. Jeannie Sowers, Labor Relations Manager, Public Safety

OPS Interview with Complainant Ms. Brandy Moore

Key Findings:

Narrative:

On 1/9/2024, OPS conducted an interview with Ms. Moore who reiterated the details in her complaint. Ms. Moore stated that she called Public Safety looking for direction on how to obtain witness statements from an altercation she was involved in at the Cleveland Clinic on 7/11/2023. Ms. Moore stated that when she called Public Safety, Sgt. Pesta answered the phone and was rude and aggressive towards her, ultimately hanging up on her.

On 1/8/2024, OPS conducted an interview with Sgt. Mark Pesta. Sgt. Pesta stated that he answered the phone the day Ms. Moore called looking for a woman named Ursula. Sgt. Pesta said that he suggested that she try contacting the county to identify where Ursula may work. Sgt. Pesta stated that at that time, Ms. Moore became upset and disgruntled. He stated that at no time did he raise his voice or treat her unprofessionally.

On 1/24/2024, OPS conducted an interview with Ms. Jeannie Sowers, the Labor Relations Manager who works closely with Sgt. Mark Pesta. Ms. Sowers recalls this day and stated that Sgt. Pesta is always professional and helpful with people on the phone. She was able to hear Ms. Moore yelling at Sgt. Pesta through the phone, as they sit close to each other.

Based on a lack of evidence to show that Sgt. Pesta was rude or aggressive to Ms, Moore, it is inferred that he attempted to assist her in finding out whom she needed to speak to. The witness statement from Ms. Sowers also supports Sgt. Pesta's statement that he was in no way rude or aggressive, nor did he hang up the phone on Ms. Moore.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Kristen Traxler
Case # 2023-0240 - Complainant Valerie Linder
Subject Patrol Officer Antonio Muniz #440
Subject Patrol Officer James Brooks #1014
Subject Sgt. Dustin Vowell #9323

Administrative/Case Information

Key Findings:

Narrative:

Officers responded to a call of a child left unattended in the back seat of a vehicle. P.O. Muniz was the first Officer on scene. P.O. Muniz spoke with the group of women who placed the call to 911 and informed them that he was waiting for the arrival of P.O. Brooks, so that they could approach the mother, her father and the child together. Once P.O. Brooks arrived, both Officers walked over to the mother, her father and the child. The mother was holding the child, who appeared to be clean and in good health. The mother explained to Officers that the child was left unattended because both she and her father had to use the restroom. The mother expressed that she was only gone approximately 5 minutes. According to the group of women who called 911, the child was left unattended for at least 20 minutes. There is no way to determine the exact amount of time the child was left unattended. As per protocol, a supervisor was called to the scene. Sgt. Dustin Vowell arrived on scene and is briefed by the Officers. Sgt. Vowell then speaks with the mother and her father. Officers ensured that the mother and her father did not have a criminal history or outstanding warrants. Officers then instructed the mother to have someone come to retrieve her and her child with a proper car seat. Shortly after, the mother's sister arrives to take the mother and her child home. Once the mother and child had left, the Officers returned to the group of women to advise them of the outcome. The women were unhappy and felt that more should have been done.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

Status: Open: 9/26/2023 / Closed 1/17/2024 (113 Days)

Investigation Type: Standard

Initial Allegation #1: Lack of Service - Insufficient

Other Matters: N/A

References:

General Police Order

5.07.02 It is the policy of the Cleveland Division of Police to actively investigate allegations of child abuse in cooperation with the Cuyahoga County Division of Children and Family Services (DCFS); when circumstances warrant, Division members shall pursue criminal prosecution.

Case Summary: On 9/25/2023, Ms. Valerie Linder filed an online complaint with OPS alleging lack of service for an incident involving a small child left unattended in a vehicle. Additional complaints were filed by Ms. Maria McMillan and Ms. Ashley Palmer, who were also present during the incident. Each of the complainants feel the responding Officer's did not sufficiently investigate the circumstances or the mother who left her child unattended in the vehicle.

Evidence Collection:

| | |
|-------------------------------------|--------------------|
| WCS Patrol Officer James Brooks #1 | DURATION: 00:00:37 |
| WCS Patrol Officer James Brooks #2 | DURATION: 00:34:35 |
| WCS Patrol Officer James Brooks #3 | DURATION: 00:30:01 |
| WCS Patrol Officer Antonio Muniz #1 | DURATION: 00:10:49 |
| WCS Patrol Officer Antonio Muniz #2 | DURATION: 01:05:00 |
| WCS Sgt. Dustin Vowell | DURATION: 00:16:38 |

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| Lack of Service / Insufficient | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Kristen Traxler

Case # OPS 2023-0223 - Complainant Alma Rasch

Subject: Patrol Officer Nathan Farrell #1594

Subject: Patrol Officer Matthew Ratti #2318

Administrative/Case Information

Status: Open 9/20/2023 / Closed 1/17/2024 (119 Days)

Investigation Type: Standard (Abridged)

Initial Allegation #1: Lack of Service

Other Matters: N/A

References:

Cleveland Division of Police Manual of Rules

4.18 Officers shall investigate all reports of suspected criminal activity and non-criminal activity requiring police action that come to their attention whether by observation, assignment or information.

Case Summary:

On September 18, 2023, the Office of Professional Standards received a complaint from Ms. Alma Rasch alleging a lack of service during an incident with her neighbor's daughter. Ms. Rasch claims that after having a physical altercation with her neighbor's daughter, the police arrived and did not place anyone under arrest.

Evidence Collection:

WCS of Patrol Officer Nathan Farrell

DURATION: 00:47:38

WCS of Patrol Officer Matthew Ratti

DURATION: 00:47:37

Key Findings:

Narrative:

On September 13, 2023, Ms. Rasch and her neighbor Trenda Morrow's daughter engaged in both a verbal and physical altercation. Ms. Rasch claims that Ms. Morrow's daughter threw her onto the ground, causing her to scrape her knee. Upon arrival, P.O. Farrell and P.O. Ratti speak to Ms. Morrow about the incident that occurred. Ms. Morrow states that her neighbor, Ms. Rasch, is intoxicated. Ms. Morrow stated that Ms. Rasch fell on the sidewalk during an argument. P.O. Farrell and P.O. Ratti then speak to Ms. Rasch, who claims that one of Ms. Morrow's daughters grabbed her by the hair and dragged her down her driveway to the sidewalk which caused her to fall and skin her knee. While speaking with P.O. Farrell and P.O. Ratti, Ms. Rasch asks P.O. Farrell if he is bored and imitates him putting his hands on his hips. P.O. Farrell states that he is just trying to understand and process the information.

P.O. Farrell asks Ms. Rasch if she needs EMS, to which Ms. Rasch declines. Ms. Rasch states that she wants Ms. Morrow's daughter to go to jail. P.O. Farrell informs Ms. Rasch that they cannot take Ms. Morrow's daughter to jail because they will not take her to county for an assault. Ms. Rasch gets upset and implies that she is done talking. P.O. Farrell then explains that he is trying to tell Ms. Rasch how she can proceed with filing charges against Ms. Morrow's daughter, and asks Ms. Rasch if she would like him to continue. P.O. Farrell explains that he can do an assault report which she can take to the Prosecutor's Office to press charges. P.O. Farrell explains that this assault is not something Cleveland Division of Police will put someone in jail for. Ms. Rasch gets mad and asks for a report number. P.O. Farrell asks for her driver's license. P.O. Farrell provides a report number and reiterates how Ms. Rasch can go about filing charges against Ms. Morrow's daughter. P.O. Farrell advises Ms. Rasch to avoid both of Ms. Morrow's daughters to avoid future confrontation. P.O. Farrell states that he cannot do anything about Ms. Morrow's grandchildren throwing stuff in her yard or bothering her dog. P.O. Farrell suggests Ms. Rasch contact Animal Control because that kind of behavior is beyond their control.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Kristen Traxler
Case # OPS 2023-0255 - Complainant Nicholas Stahl
Subject: Detective Patrick Bishop #150

Administrative/Case Information

Status: Open 10/18/2023 / Closed 1/8/2024 (77 Days)

Investigation Type: Standard

Initial Allegation #1: Lack of Service

Other Matters: N/A

References:

Manual of Rules for the Conduct and Discipline of Employees of the Cleveland Division of Police

4.18 Officers shall investigate all reports of suspected criminal activity and non-criminal incidents requiring police action that come to their attention whether by observation, assignment or information.

Case Summary:

On, 10/18/2023, Mr. Nicholas Stahl filed a complaint with OPS alleging a lack of service on the part of Detective Patrick Bishop. Mr. Stahl believed that his credit cards were stolen and used at the Hustler Club while he was in Cleveland on a business trip. Mr. Stahl recalled having dinner at Punchbowl Social and being in a confused state of mind prior to visiting the Hustler Club. While at the Hustler Club, several thousands of dollars was charged to three of his credit cards. Mr. Stahl does not recall authorizing any of those transactions.

Evidence Collected:

OPS Interview with Mr. Nicholas Stahl DURATION: 00:35:11
OPS Interview with Detective Patrick Bishop DURATION: 00:15:02
OPS Interview with Jadranko Cvetov (Hustler Club) DURATION: 00:08:33

Exhibit A: Credit card receipts from HDV Cleveland, LLC (Hustler Club)
Exhibit B: Photos of Mr. Nicholas Stahl signing for charges.

Key Findings:

Narrative:

On 5/4/2023, Mr. Nicholas Stahl visited Cleveland for a business conference. While in Cleveland, Mr. Stahl visited Punchbowl Social for dinner and drinks, along with other individuals who were present for the work conference. Mr. Stahl stated that the last memory he had was watching a hockey game on television at Punchbowl Social and then going to the restroom. Mr. Stahl said that he intended on leave and walk across the street to his hotel after that. Mr. Stahl said that he had very little recollection of what happened the rest of the evening, however he recalled that Mr. Andrew Harte and Mr. Tim Vargo, accompanied him to the Hustler Club. Mr. Stahl said that once they all arrived to the Hustler Club, they went their separate ways. Multiple charges were made to Mr. Stahl's credit cards while at the Hustler Club. All of these charges required a signature and a thumb print. Mr. Stahl alerted his credit card companies that there was fraudulent activity on his cards. After performing internal investigations, the three credit card companies determined that Mr. Stahl was liable for the charges. Detective Patrick Bishop conducted a thorough investigation into the alleged credit card fraud report made by Mr. Stahl. Upon completion of the investigation, it was determined that Mr. Stahl signed for and was liable for the charges to his credit cards.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Kristen Traxler
Case # OPS 2023-0118 - Complainant Sheree Hopkins
Subject: Patrol Officer Dhar Mansour #2055
Subject: Patrol Officer Ryan Holliday #1213

Administrative/Case Information

Key Findings:

Narrative:

On 5/28/2022, Ms. Sheree Hopkins was stopped by Patrol Officer Dhar Mansour while driving along St. Clair Avenue. PO Mansour had observed Ms. Hopkins driving erratically. PO Mansour attempted to get Ms. Hopkins to stop her vehicle by using lights and sirens but was unsuccessful. When Ms. Hopkins came to a red light, she stopped past the pedestrian walkway and PO Mansour exited his vehicle to approach her vehicle. As demonstrated on WCS, PO Mansour approaches the vehicle and asks Ms. Hopkins if she has been drinking or is under the influence of any substance. Ms. Hopkins states that she is not. PO Mansour then asks Ms. Hopkins to exit her vehicle so that a field sobriety test can be performed. Ms. Hopkins cooperates and exits her vehicle. Assisting Patrol Officer Ryan Holliday then began the field sobriety tests with Ms. Hopkins. PO Holliday first performs an eye exam with Ms. Hopkins, during which time she displayed signs of impairment. PO Holliday then explains to Ms. Hopkins how to perform the walk and turn test, demonstrating what he would like her to do. Ms. Hopkins tells PO Holliday that she is not doing that test. PO Holliday then affords Ms. Hopkins the opportunity to complete an additional field sobriety test exercise called the one legged stand, to which Ms. Hopkins refuses. PO Holliday then advises Ms. Hopkins that she is being placed under arrest for suspected OVI. Ms. Hopkins is taken to Public Safety Central to perform a BAC test. Once at Public Safety Central, PO Mansour contacts Sgt. Stephanie Murphy and asks that she accompany PO Holliday and himself while they perform the BAC on Ms. Hopkins. In an attempt to complete the BAC test, Ms. Hopkins refuses. PO Holliday is observed explaining what a failure to complete the BAC means that it is an automatic suspension of her driver's license.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

Status: Open 5/28/2023/ Closed 11/16/2023 (Enter # of Days)

Investigation Type: Standard (Abridged)

Initial Allegation #1: Improper Procedure-Arrest

Other Matters: N/A

References:

GPO 8.2.05 Operating a Vehicle While Intoxicated (OVI)

POLICY: It is the policy of the Division of Police to detect and arrest drivers when there is probable cause to believe they are operating vehicles while under the influence of alcohol and/or drugs.

X. Administrative License Suspension: When a driver refuses a chemical test or tests over the legal limit the driver shall have their license immediately seized and suspended.

Case Summary: On 5/29/2023 Ms. Sheree Hopkins filed a complaint with OPS alleging that she was arrested without cause on 5/28/2023 after a traffic stop. Ms. Hopkins added that her license was taken as a result of the arrest.

Evidence Collection:

WCS of Patrol Officer Dhar Mansour
WCS of Patrol Officer Ryan Holliday

DURATION: 01:45:04
DURATION: 01:39:05

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| Lack of Service / No Service | Improper Procedure - Arrest | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Kristen Traxler
Case # OPS 2023-0247 – Complainant: Ms. Angel Hinton
Subject Patrol Officer Willie Peterson #1563

Administrative/Case Information

Status: Open 10/24/2023 / Closed 1/18/2024 (86 Days)

Investigation Type: Standard

Initial Allegation #1: Lack of Service

Other Matters: N/A

References:

Cleveland Division of Police Manual of Rules

4.18 Officers shall investigate all reports of suspected criminal activity and non-criminal activity requiring police action that come to their attention whether by observation, assignment or information.

Case Summary

On 10/4/2023, Ms. Angel Hinton filed a complaint with OPS regarding a lack of service on behalf of Patrol Officer Willie Peterson, #1563. On 8/20/2023, a Penske semi-truck was driving down Miles Avenue when it snagged an overhead power line, causing the pole to fall down and damage to items that Ms. Hinton had for sale outside of her store. Ms. Hinton alleges that P.O. Peterson purposefully wrote the report as property damage so the driver could keep his job. Ms. Hinton stated that P.O. Peterson never mentioned in his report that she was injured during the incident.

Evidence Collection:

WCS Patrol Officer Willie Peterson
CAD# 00255946

DURATION: 01:12:00

Key Findings:

On 8/20/2023, a Penske semi-truck drove down Miles Road and snagged a power line that was hanging down lower than it normally does. The line was hanging down because the pole that it is attached to was struck by a vehicle the week prior and had not been fixed. This had caused several lines to hang low. When the line was struck by the semi, it pulled on the pole it was attached to, causing it to come down. Ms. Hinton stated that when the pole fell down, she felt as if she was shocked in the chest, but then realized she was hit by debris. P.O. Peterson arrived on scene, spoke to the driver then a group of women. He took statements from Ms. Hinton, the semi driver and 2 store owners. P.O. Peterson spoke with the fire department and the power company as well. All interaction on the part of P.O. Peterson is captured on his WCS. P.O. Peterson asked Ms. Hinton twice if she needed EMS, to which she replied no. She stated her husband was on his way to take her to the hospital. In the LERMS report, **CAD #2023-00255946** is listed as **Offense 1: Damage to property** and **Offense 2: Injury to person**,

- Briefed to Complainant: Ms. Angel Hinton
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: P.O. Willie Peterson
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Kristen Traxler
Case # OPS 2023-0180 - Complainant Dominique Parks
Subject Patrol Officer Kevin Nussbaum #325
Subject Patrol Officer Mitchell Hokavar #1099

Administrative/Case Information

Status: Open 7/27/2023 / Closed 1/3/2024 (262 Days)

Investigation Type: Standard (Abridged)

Initial Allegation #1: Lack of Service

Other Matters: N/A

Case Summary:

On 7/27/2023, Ms. Dominique Parks filed a complaint with OPS regarding a lack of service on the part of the Officers who came to her home to serve a probate warrant. Ms. Parks stated that on 5/31/23, three Cleveland Division of Police made her leave her home with a probate warrant and told her they were wanted to “inject her” at Metro Health Medical Center or the Cleveland Clinic.

On 8/3/2023, OPS spoke to Ms. Parks during a recorded telephone interview. During that call, Ms. Parks reiterated that three Cleveland Division of Police Officers entered her home with a probate warrant. Ms. Parks said that during this time, she was not dressed appropriately and that the Officers would not allow her to go back into her home to retrieve anything. Ms. Parks then alleged that Officers put her in the hospital where she was diagnose with being paranoid and delusional. On 6/27/23, Ms. Parks said that she was picked up on another probate warrant. She said that she was assigned a diagnosis and given a medication.

References: The Manual of Rules, Cleveland Division of Police

4.17 Officers shall execute warrants and serve subpoenas in a lawful manner.

Evidence Collection:

CDP Field Case Report 2023-00156173, May 30, 2023 – CRISIS INTERVENTION
 CDP Field Case Report 2023-00191179, June 27, 2023 – CRISIS INTERVENTION

WCS CIT P.O. Kevin Nussbaum DURATION: 00:25:00
 WCS CIT P.O. Mitchell Hokavar #1 DURATION: 00:25:00
 WCS CIT P.O. Mitchell Hokavar #2 DURATION: 00:05:00

Key Findings:

Narrative:

On 5/31/2023, CDP served a probate warrant to Ms. Dominique Parks. This warrant required the Officers to transport Ms. Parks to the hospital for an assessment. On WCS, CIT Certified Patrol Officer Kevin Nussbaum and CIT Certified Patrol Officer Mitchell Hokavar were observed explaining to Ms. Parks why she had to accompany them to the hospital, answering her questions, ensuring her that she was not in any trouble and treating her respectfully.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Kristen Traxler
Case # OPS 2022-0083 - Complainant Brian Feather
Subject Patrol Officer Kerry Adams #49

Administrative/Case Information

Status: Open 4/14/2022 / Closed 1/16/2024 (642 Days)

Investigation Type: Standard

Initial Allegation #1: Lack of Service

Initial Allegation #2: Unprofessional Behavior/Conduct

Other Matters: N/A

References:

Manual of Rules for the Conduct and Discipline of Employees of the Cleveland Division of Police

GPO 4.04.07 It is the policy of the Cleveland Division of Police that the Division cannot produce a safety community alone. The Division must partner and build relationships across the community to ensure public safety and address community concerns. Community and Problem-Oriented Policing (CPOP) is an organizational strategy that promotes community partnerships and problem solving techniques to proactively address the immediate conditions that give rise to public safety issues such as crime, social disorder, and fear of crime. It is the responsibility of all members of the Division, beginning with the Chief, through the chain of command to every Officer without regard where they are assigned. CPOP is not the sole responsibility of any single district, bureau or unit.

Case Summary: On 4/13/2022, Mr. Brian Feather filed a complaint with OPS alleging a lack of service and unprofessional behavior/conduct on the part of Patrol Officer Kerry Adams. Mr. Feather stated that P.O. Adams is helping one of his neighbors by protecting a bad police culture.

Multiple attempts were made to schedule an interview with Mr. Feather. During the email interaction with Mr. Feather, he became increasingly aggressive and belligerent. The investigator was instructed to discontinue contact with Mr. Feather due to his behavior and his request to not be contacted further.

Evidence Collection:

WCS Patrol Officer Thomas Bowser, #262

DURATION: 01:13:11

OPS Interview with Patrol Officer Kerry Adams, #49

DURATION: 00:06:00

Email Correspondence with Mr. Brian Feather

Key Findings:

Narrative:

On 12/19/2023, P.O. Kerry Adams was interviewed at OPS regarding her interaction with Mr. Feather. P.O. Adams stated that she only had one interaction with Mr. Feather back in 2018, shortly after the Community Engagement program started. She and a few other Officers were called out to his home because he was having issues with neighbors at the time. P.O. Adams said that during this encounter, she barely spoke to Mr. Feather. P.O. Adams stated that Mr. Feather was banging on his neighbor's windows to make their dogs bark. He would then call kennels to report the excessive barking. P.O. Adams had suggested to the neighbor that they install a camera to record Mr. Feather's behavior. Mr. Feather was observed and recorded banging on the neighbor's windows. P.O. Adams said that she contacted the local kennels and informed them that they did not need to respond to Mr. Feather's calls about a neighbor's dog because he was the one provoking the barking.

P.O. Adams stated that the neighbor on the other side of Mr. Feather was upset because not only does Mr. Feather have flood lights pointing into their yard, he also has cameras that point into their yard as well.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Susan Lanman

OPS Case #2023-0037 - Complainant Catherine Toth

Subject Officer Brendan Marzan #1135, Officer Luis Flores-Galarza #800, Sergeant Patricia Katynski # 9302

Administrative/Case Information

Status: Open 02/22/2023 / Closed 02/02/2024 (348 Days)

Investigation Type: Standard

Initial Allegation #1: Harassment

Allegation #2: Unprofessional Behavior/Conduct

Other Matters: N/A

References: : Manual of Rules, Effective October 1, 2012,
V. BEHAVIOR

5.01 Personnel shall not engage in any conduct, speech, or acts. At the same time, on duty or off duty that would reasonably tend to diminish the esteem of the Division of Police or its personnel in the eyes of the public.

Case Summary:

COMPLAINT 1 – Officer Brendon Marzan #1903

Allegation: Harassment

On February 18, 2023, at approximately 3:30 pm, while walking near the location of Cliff Dr., Mrs. Toth stated she saw Officer Marzan, along with his partner, sitting in a marked patrol car. The District One commander has ordered Officer Marzan to not be at or near Mrs. Toth's neighborhood which includes the Cliff Drive area.

COMPLAINT 2 – Officer Luis Flores-Galarza #800

Allegation: Harassment

On February 18, 2023, Mrs. Toth phoned the District Police Station and filed an OPS complaint against Officer Flores-Galarza. She stated, at approximately 4:30 pm, while walking in her neighborhood, near the area of Cliff Drive, she saw Officer Flores-Galarza sitting in his patrol car near Cliff Drive, for the purpose of surveilling her.

Evidence Collection: WCS, CDP case reports, CDP AVL video

Case Summary:(continued)

COMPLAINT 3 – Sergeant Patricia Katynski #9302

Allegation: Unprofessional Behavior/Conduct

On February 18, 2023, Mrs. Toth called the District One Police Station and spoke to Sergeant Katynski who assisted her with the filing of three OPS complaints. As Mrs. Toth filed the complaints, Sergeant Katynski repeated the phrase, "Oh, my God," several times. She also made a homophobic and microaggression statement by telling Mrs. Toth she (Sergeant Katynski) had friends who were gay.

Key Findings:

Narrative: Complaint 1 – CDP AVL recording and MCAD history showed Officer Marzan was not near or at Mrs. Toth's neighborhood at any time during the day in question.

Complaint 2 – CDP AVL recording, MCAD history and Sergeant Katynski's statement documented Officer Flores-Galarza's presence in Mrs. Toth's neighborhood in the area of Cliff Drive was for the only purpose of completing paperwork related to an earlier call for service.

Complaint 3 – WCS video and Sergeant Katynski's testimony showed that Sergeant Katynski's statements to Mrs. Toth as she took her three complaints were done with without the intent to cause Mrs. Toth disrespect or despair. The video demonstrated Sergeant Katynski did not raise her voice to Mrs. Toth, call her any derogatory names or purposely argue with her.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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Summary Investigation Out-Brief

Investigator – Susan Lanman
OPS Case #2023-0068 - Complainant Catherine Toth
Subject P.O. Charles Leonardi #1965

Administrative/Case Information

Status: Open September 6, 2023 / Closed January 24, 2024 (141 Days)
Investigation Type: Standard
Initial Allegation #1: Unprofessional Behavior/Conduct
Allegation #2: Lack of Service/No Service
Other Matters: N/A
References: Manual of Rules, Effective October 1, 2012
Duty IV
4.18 Officers shall investigate all reports of suspected criminal activity and non-criminal incidents requiring police action that come to their attention whether by observation, assignment or information.

V. BEHAVIOR
5.01 Personnel shall not engage in any conduct, speech, or acts. At the same time, on duty or off duty that would reasonably tend to diminish the esteem of the Division of Police or its personnel in the eyes of the public.

Case Summary:

On March 31, 2023, CIT Officer Leonardi returned a phone call at 7:16 pm to Mrs. Catherine Toth, who had left a voicemail earlier in the day asking for assistance. Mrs. Toth asked Officer Leonardi to give her the names of the officers involved in a September 2022 incident who made statements that the call was related to domestic violence. Officer Leonardi informed Mrs. Toth that he could not provide her with the names of the individual officers but could provide her the name of the supervising officer. Officer Leonardi and Mrs. Toth then went on to discuss another incident when Mrs. Toth told him he was unprofessional for calling her after 7 pm on a Friday, invading the sanctity of her home, and interfering with her family time.

Evidence Collection: WCS, Statements, CDP reports

Key Findings:

Narrative: Officer Leonardi's schedule for the evening of the event was from noon to 10pm. Throughout his shift, he had assisted with several crisis-related calls, the final call ending at 5:45 pm. According to the evidence, Mrs. Toth's voicemail did not specify when or when the officer should not call her. During the first five minutes of their phone call, Mrs. Toth never told Officer Leonardi the time of his call was inappropriate. Additionally, when Mrs. Toth asked Officer Leonardi he provided her with the name of the officer in charge of the September 2022. incident.

- Briefed to Complainant: N/A
- Did Complainant Request Additional Support: N/A
- Briefed to CDP Officer or Employee: N/A
- Policy or Training Recommendation: N/A

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| Lack of Service / No Service | Improper Procedure | Unprofessional Behavior / Conduct | Harassment | Biased Policing | Missing / Damaged Property | Excessive Force |
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